

Case Study

Unpacking Processes



Profile

Practice Area Process Mapping in Storyboard format
Customer Industry Project Management training and consulting
Length Effort: 52 hours, Duration: 1 month
Location Atlanta, Georgia and Cape Town, South Africa



The Assignment:

TenStep Inc. is headquartered in Atlanta, Georgia (USA), and specializes in developing, consulting and training in the TenStep project management methodology. TenStep has developed a range of methodology products and support these products with a variety of training and consulting services via the internet, classroom training and remote and on-site consulting

Profile

The company developed basic process maps reflecting the TenStep approach to managing processes, which were done in MS Visio™. Pétanque Consultancy partnered with TenStep Inc. and documented the Project Management processes into ProcessStep™ notation. This resulted in process maps that are more information rich and clearly define roles and responsibilities, pointing out where risks are, the mitigating actions or controls, and where management information is generated. These processes were uploaded onto the TenStep website for clients and partners to download.

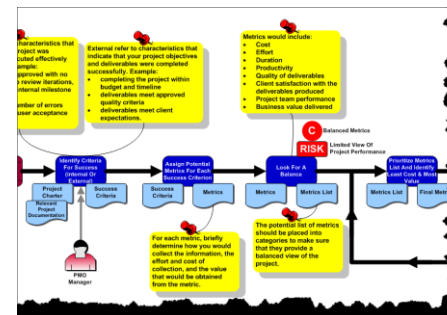
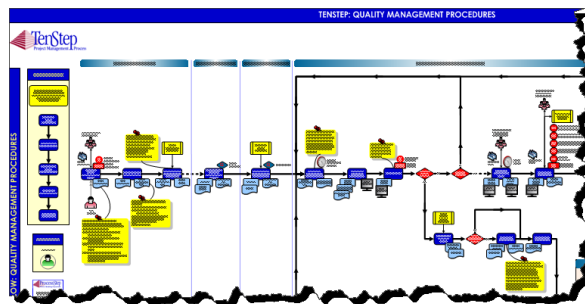
The Value of this assignment:

Content rich, easy to follow and apply end-to-end processes.

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