

We made it
easier for them
to run their
business.

- before -



- after -



This is how.

An ERP implementation for an operation in Mozambique with full integration to the client's global systems. The system's implementation was critical to a bigger transformation program that included changes in organizational structure and drastic changes to business processes. It was the first full ERP implementation of the specific version of the system for the client and the vendor.

The Story



A full business case justifying the expense had to be delivered with ROI clearly defined. Once signed off, the budget was not to be exceeded and quality not compromised. The project had to deal with the impact of the other transformational changes and had to align resources with the program. Language barriers had to be dealt with and project team members located in Mozambique, South Africa, the UK, India and Australia had to be integrated.

Our Briefing

We combined proven Project Management expertise with a heavy focus on Change Management.

We ensured thorough stakeholder engagement and placed a high emphasis on project governance.

Project Management ensured realistic integrated and end-to-end planning and rigorous execution.

How Long Did It Take?



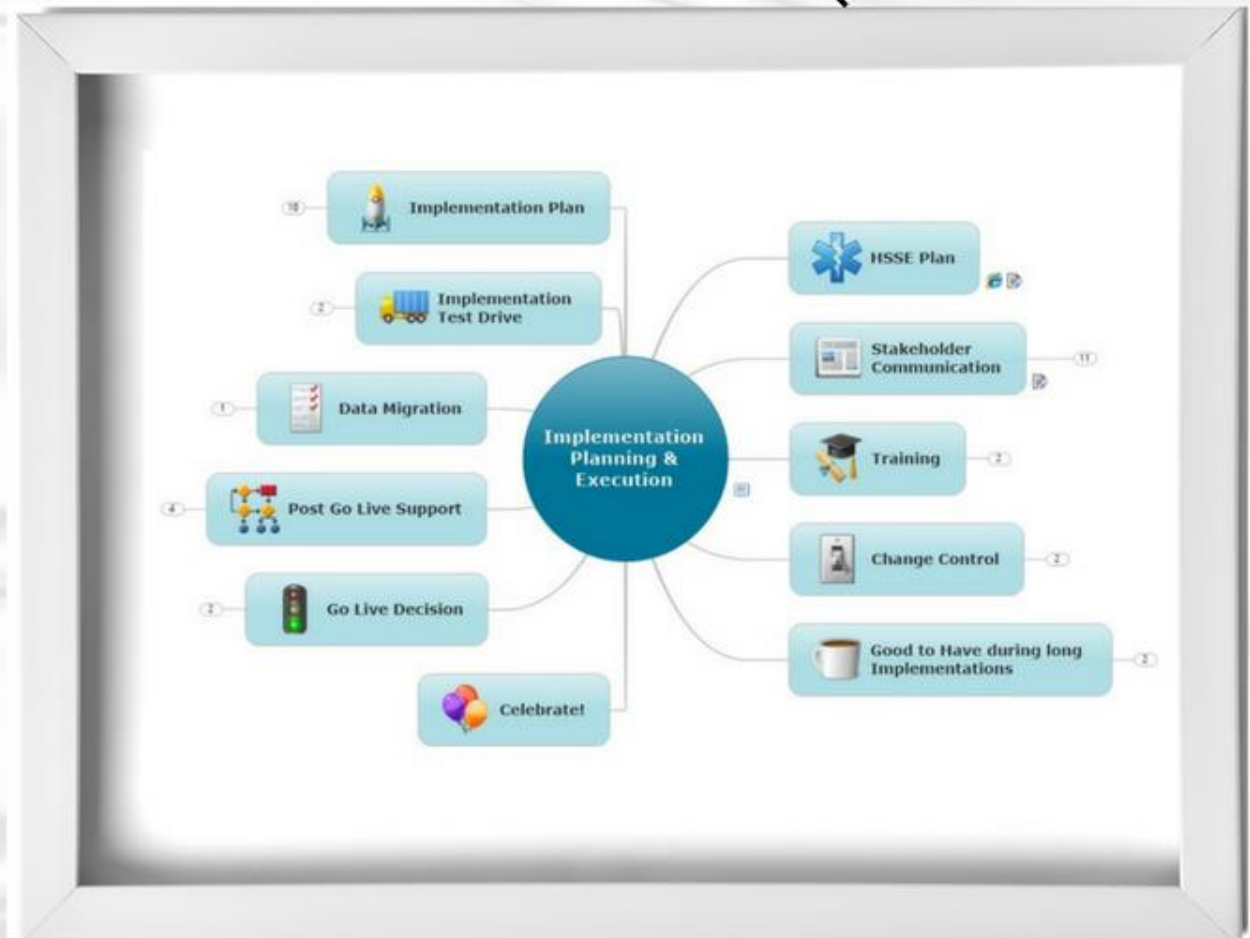
24 Months

What We Did

Who Was Involved?

Senior Project Owner
50+ users in
Mozambique

Program Manager,
Project Manager, PMO
Support, > 40 Project
Team Members



A Visual Project Planning Component





For a complex project with so many variables, it had great potential to derail. Yet, the project **went live** with **end-users** being able to **continue** with their jobs almost **seamlessly**. The success of this ERP implementation was truly astonishing and lessons learnt from this project were applied to other projects in this organisation. *"Have we really gone live? There is no chaos or screaming or pandemonium of any kind. I cannot believe it." "The implementation was uncomfortably smooth!"*

The Result Achieved

The system was delivered on time and within budget. Although a support team was put on standby post go-live and plans were in place for the "triage" of incidents, there were no high priority tickets logged. Only a low volume of medium and low priority incidents was recorded. The project furthermore facilitated the automation of many business processes and eliminated waste, which added up to cost savings.

The Outcome

Where are you at the moment?

- project overruns on cost and time
- scope changes threatening to derail the project
- resource constraints
- project not meeting business expectations
- poor communication
- end-user resistance
- dealing with a complicated methodology

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Give Us A Call

Business can be complex.

Which could mean delays, resistance and lost opportunities as you sift through the complexity to get clear direction on how to reach your goals.

Our company uses award-winning visual tools and proven facilitating techniques to map out your strategies, processes and projects to save time, give focus and get your team on board.



Pétanque International

Clearly Better