

We made it
easier for them
to run their
business.

- before -



- after -



This is how.

Case Study

Designing a Project Plan to Comply with PoPIA

 Visual POPIA Integration

The Protection of Personal Information Act (PoPIA) came into effect in 2014. With privacy now being a statutory requirement, our multi-national corporate client had to assess its people, processes and systems to establish what exactly needed to be done in order to adhere to the PoPIA regulations. With its extensive processing personal information, PoPIA compliance was identified as a high risk area and of strategic importance.

The Story



"PoPI impacts across the entire business. We need to understand where in the business we are at risk of not dealing appropriately with personal information.

This means that we need training to understand how to address PoPIA. We also need a methodology to understand, assess, and mitigate the risk within our business."

Our Briefing

First, we ran a Pilot to test the methodology in a high risk area. This outcome was then applied to a larger division, as Phase 1, adjusting the methodology to the bigger scope. This included training the PoPI Gap Analysis Team and engaging with department heads for them to understand the rollout plans and take ownership of the risks in their divisions. Phase 2 focused on the implementation of the identified mitigations.

How Long Did It Take?



2 Months of On-Site Workshops

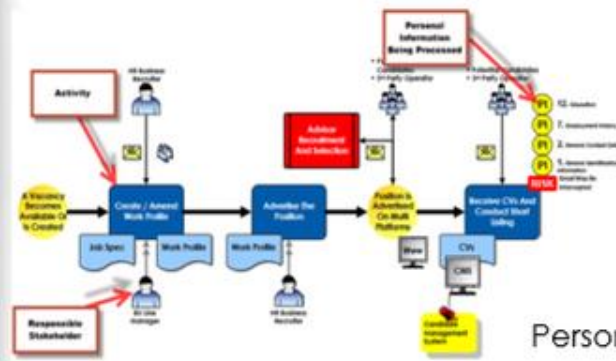
What We Did

Who Was Involved?

Management Team &
Gap Analysis Team

Strategy Specialist,
PoPI Practitioner &
Visual Process
Architects

Process Map identifying risk areas



Personal Information Dashboard



The Resulting Visual PoPIA Risk Assessment Map





This project enabled the client to move **from** having a **vague understanding** of where the company was at **risk** to **fast tracking of the clear identification** and **rating of privacy related risks** that could result in non-compliance. The significance of this is that severe reputational damage and hefty fines due to non-compliance, were mitigated.

"Thank you for showing me that there actually can be light at the end of a dark, long tunnel again. I feel enlightened in so many ways."

The Result Achieved

A methodology that could identify the personal information processing risks throughout the entire business was successfully implemented. This enabled the organisation to efficiently and effectively understand and manage their privacy related risks. The risk mitigation entailed a series of changes to their processes, their IT and the manner in which their people worked with personal information.

The Outcome

Where are you at the moment?

- unsure about your current PoPIA related risks
- not moving forward on doing a PoPIA related risk assessment
- overwhelmed by the complexity of the PoPIA requirements
- having to re-do previously unsuccessful PoPIA related change projects
- inability to translate the PoPIA requirements into practical mitigating steps
- board level pressure to address PoPIA risks efficiently, and soon
- not clear on what needs to be done to comply to PoPIA

Tel + 27 21 974 6197

info@petanque-c.com

www.petanque-c.com



Give Us A Call

Business can be complex.

Which could mean delays, resistance and lost opportunities as you sift through the complexity to get clear direction on how to reach your goals.

Our company uses award-winning visual tools and proven facilitating techniques to map out your strategies, processes and projects to save time, give focus and get your team on board.



Pétanque International

Clearly Better